

Rima Singh
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic because it has ultrafast fiber with phone; great rates; great customer service; great all around.

My experiences with AT&T and Comcast were not remotely comparable with respect to rates, internet and phone service, and customer service. They quote a rate, then add all sorts of extras. With Sonic the price quoted is the price that appears on the bill. No charge for installation.

With Sonic my service has never gone out (contrast that to AT&T in San Jose which is constantly rebooted.) My Sonic phone number is private; no marketing calls.

Sonic customer service is always polite and LOCAL (not overseas) unlike my other experiences. Their technicians are highly competent.

I cant wait for Sonic to expand from my house in San Francisco to my house in San Jose.

Please do not limit competition by expanding the big guys like AT&T. We need local competitive providers. They offer better rates and better service.

Thank you,

Rima Singh